M&R HOLDINGS

Date: March 12, 2020

To: All Tenants at Wynford Tower

From: Building Management

Re: Coronavirus (COVID-19)

We have received questions about COVID-19 (novel coronavirus), and we wish to offer you the following information:

Your healthcare professional, qualified government and health officials, should continue to be your primary source of current information and guidance during this rapidly evolving situation. Inaccurate information can spread and should be avoided. In our City, a key resource is Toronto Public Health and information can be obtained through them at the following website: https://www.toronto.ca/community-people/health-wellness-care/diseases-medications-vaccines/coronavirus/

We greatly value our tenants, and we will be carefully monitoring the situation. We have instructed our cleaners/maintenance staff to devote extra attention to cleaning significant touch-points in the common areas of the building, including main entrance/exit doors, stairwells, any common washrooms, furniture, chute rooms, hallways, stairwells, elevators and office door handles.

According to the Public Health Department of the Government of Canada, the following initiatives can help individuals reduce the risk of infection or spread of infections by:

- Washing your hands often with soap and water for at least 20 seconds;
- Avoiding touching your eyes, nose or mouth with unwashed hands;
- Avoiding close contact with people who are sick;
- Coughing or sneezing into your sleeve and not your hands; and
- Staying home if you are sick to avoid spreading illness to others

If you have tested positive for the virus or are self-quarantined, please immediately notify building management at 416-449-2420 and alert@35wynford.com rather than attending the site office.

We are confident that with vigilance and cooperation with our fellow Canadians we will overcome these challenging times.

Many thanks,

M&R PROPERTY MANAGEMENT